

## Hospital Price Estimate Website Checklist

### Links

#### **Health Insurance**

If you have commercial insurance and need to contact your carrier, below are links to the major commercial and government entities.

##### **Commercial**

- ☐ [Aetna](#)
- ☐ [Anthem](#)
- ☐ [Cigna](#)
- ☐ [Harvard Pilgrim](#)
- ☐ [Maine Community Health Options](#)

##### **Government**

- ☐ [Medicare](#)
- ☐ Medicaid – [Federal Webpage](#) / MaineCare – [State Webpage](#)

#### **State of Maine Bureau of Insurance**

The State of Maine has a Bureau of Insurance that can assist you with complaints or problems with your commercial insurance carrier.

- ☐ [Maine Bureau of Insurance](#)
- ☐ Description of Bureau of Insurance [Consumer Health Division](#)
- ☐ [Consumer Guide](#)
- ☐ [Other Brochures](#)

Please note, the Bureau of Insurance does not have authority over all insurance providers.

#### **Maine Health Data Organization**

The State of Maine established the Maine Health Data Organization (MHDO) as an independent executive agency to collect quality and financial healthcare information and to exercise responsible stewardship in making this information accessible to the public.

- [MHDO Home Page](#)
- [MHDO CompareMaine Cost & Quality Search Tool](#)

Please note, the pricing data presented on the MHDO webpage may not be the same as price estimate information provided by the hospital. Some of the significant differences include:

- **Average Price:** The prices on the MHDO CompareMaine website are average or median prices paid by all of the large insurance companies in the state. The price paid by your insurance company will likely differ from the average.
- **Total Price:** The prices on the MHDO CompareMaine website include the combined amount paid by the insurance company and the patient. The hospital likely will not know what sort of payment arrangement the patient has with his/her insurance company.
- **Bundled Price:** Many of the procedures displayed on the MHDO CompareMaine website are for an entire episode of care. The episode is all care received 30 days prior to the hospital visit and 30 days after the hospital visit. For most procedures, the website also bundles the care provided by multiple different doctors and facilities. The hospital likely will likely only be able to tell the patient the price of the care provided at the hospital as opposed to the entire episode of care.
- **Dated Price:** The prices listed on the MHDO CompareMaine website are approximately a year old. Prices change over time so the prices on the website may be outdated.

### **Quality**

- Visit our Quality page
- Centers for Medicare and Medicaid –[Hospital Compare](#)